

2020 BY THE NUMBERS



91.5% of all members sought assistance from us

1,426 members

MEMBERSHIP

CONTINUOUS MEMBER GROWTH

Thanks to our members for the ongoing honest feedback which helps us to achieve our goals and improve the industry for the benefit of all electrical contractors.



Received more than **20,596** member calls / emails



Gave away **\$48K** in Industry Cash



Had face-to-face discussions with **511** members

TECHNICAL KNOWLEDGE BASE (TKB)

FREE & EXCLUSIVE TO NECA WA MEMBERS

More than 90% of members and their staff utilise the Technical Knowledge Base (TKB) to instantly view and search the Wiring Rules and 16 other Australian Standards, WAER, WADCM, industry alerts, Energy Bulletins, product recalls, regulations and so much more – from their smart device or desktop 24/7.



37,800 article views



8,000 searches



Over **90%** of members use TKB

ADVOCACY EFFORTS

NECA WA wants to make conducting business in the WA electrical industry as easy and profitable for our members as possible. Part of this ongoing effort is collating member feedback and lobbying on their behalf to government and network operators. In the past year, NECA WA has successfully provided input on the following areas:

- Industrial Manslaughter
- Security of Payments
- Deeming of Training Licences
- Cross border recognition of electrical licences
- Introduction of CPD
- CCS participants to be able to do disconnections and reconnections on small strata developments
- Allowing contractors to connect underground pits
- Payroll tax moratorium
- Multiple apprentice subsidies for employers
- Waiver of electrical licence fees for 2019-20
- Strengthening the definition of electrical work on solar installations
- Requiring applicants for a contractor's licence to have two years relevant experience
- Multiple COVID related issues
- Representation on the Federal Government's Deregulation Committee to ensure the protection of electrical licences
- Pre-Federal Budget lobbying
- Pre-State Budget lobbying
- Review of the Federal Training Package
- Removal of Fringe Benefits Tax
- Removal of Payroll Tax
- Retention of the business component of the Electrical Contractors course

TECHNICAL

THE BEST TECHNICAL SERVICE IN THE INDUSTRY

In 2020, demand for our Technical services remained strong. The Technical team regularly takes over 1,000 enquiries a month from members requiring assistance on a wide range of technical matters. Each month, one in three of our members use the technical hotline.



Top 5 Most Discussed Technical Topics

- 22% Wiring Compliance
- 9% RCD's
- 7% Switchboards
- 6% Earthing
- 6% Network Operators

Responded to **12,558** enquiries

81% of all members used the Technical hotline

NATIONAL MEMBERSHIP

5,470 members nationwide

ELECTRICAL GROUP TRAINING (EGT)

SUPPORTING THE WA WORKFORCE

EGT supports the WA electrical industry by recruiting and training hundreds of apprentices and providing highly-skilled workers to the electrical trade.

In 2020 EGT:

- Started over **134** electrical careers with apprenticeships
- Produced **72** graduate tradespeople for industry
- Provided apprentices to over **268** electrical contractors
- Rewarded EGT hosts who are also NECA WA members with discounted rates for hiring EGT apprentices

1,446 electricians trained in the past 10 years

NECA LEGAL (WA)

NECA Legal (WA) continues to provide expert legal advice and representation to the WA electrotechnology industry.

Prepared and reviewed **24** tailored T&Cs

Assisted with **14** Enterprise Agreements

Prepared **56** tailored employment contracts / IFAs and policies

Provided **over 900** hours of FREE legal advice to NECA members

Collected **\$1.1m** of debt for members FREE OF CHARGE

- Assisted members with numerous EnergySafety interviews and defended two prosecutions
- Assisted with the preparation of several Applications for Adjudication under the Construction Contracts Act
- Drafted, reviewed or amended various Contracts for Services, Policies, Individual Flexibility Arrangements, Deeds and Undertakings

SAFETY

The safety team serviced NECA WA members by assisting with safety and tendering pre-qualifications, providing specialist safety advice and keeping members up to date on impending WHS legislation changes.

In 2020:

- **170** clients now use the HSEQ Safety Management System
- **109** safety assessments performed for members
- There was an **8%** increase in the number of our clients who achieved HSEQ certification
- **Working Live Packs** continued to be distributed to members

COVID-19 UPDATES

We provided members vital COVID-19 updates throughout the year especially during the early stages when changes were occurring rapidly.

Key areas covered were:

- Numerous JobKeeper announcements
- Waiver of EC & EW licence fees
- \$2k payment to employers of apprentices
- COVIDSafe plan for businesses, WHS COVID policy
- Enterprise agreement changes
- Employment contracts

EVENTS & TRAINING

NECA WA supports the WA electrical industry by hosting events and tailored seminars which provide education, valuable opportunities to network and celebrate industry achievements.

In 2020:

- Despite COVID event restrictions we reached **over 500 members** in WA at NECA Member events
- Provided webinars and digital resources to **members across the state**
- CET Open Day welcomed **200 students** to the campuses
- Awarded the winners of the **2020 NECA Apprentice Awards** program